

## PRIVACY POLICY

TERRA VISTA GESTORA DE RECURSOS LTDA., limited company, registered with the CNPJ/MF under n° 17.610.393/0001-58, with registered office at Rua Pais de Araújo, n° 29, 14th floor, cj. 141, Itaim Bibi, in the City of São Paulo, State of São Paulo, CEP 04531-940, (“TERRA VISTA”), takes your privacy very seriously. Therefore, we created this Privacy Policy to explain the processing of personal data carried out to Page Users and TERRA VISTA Partners. It is very important that you read this Policy and, if you have any questions, contact us using the [“Questions about LGPD”](#) form. or via email [juridico@terravista.eco.br](mailto:juridico@terravista.eco.br).

The processing of personal data is carried out by TERRA VISTA in compliance with Brazilian legislation, in particular Law No. 13,709/2018, as amended (“LGPD”), observing, but not limited to, the following principles: (a) limitation of use of personal data to the extent necessary to meet business purposes; (b) access to personal data only by essential people and deletion of data when no longer necessary; (c) additional care in the processing of sensitive personal data; (d) transparency with customers, partners and employees; (e) security of personal data; and, (f) establishment of a personal data processing contract with third parties.

Below you will find the main information about the processing of personal data we carry out.

### **What data do we use?**

TERRA VISTA may collect and process information voluntarily entered by Users when registering on the TERRA VISTA Page, such as full name and email, or even that voluntarily presented by the Partner, when in contact with TERRA VISTA. TERRA VISTA undertakes to treat information legally classified as Personal Data in accordance with applicable legislation, including Federal Law No. 13,709/2018 (General Data Protection Law), and will process this data only for the purposes established in the Terms of Use and/or other documents that regulate the relationship between TERRA VISTA, Users and Partners. TERRA VISTA may also collect information automatically when the network pages are used/accessed, such as IP identification with date and time of connection, information about clicks, pages accessed and subsequent pages accessed after leaving the TERRA VISTA Page, search term entered, among others. For this collection, TERRA VISTA may use cookies and other standard technologies. The purpose of data collection is to improve Users' browsing experience, according to their preferences and habits.

Users may disable, through their internet browser settings, the automatic collection of information, such as cookies (more information in the item “how we use cookies”) and caches. When these technologies are disabled, Users should be aware that some features offered by the website may not work correctly, as they depend on data processing.

The information collected may be shared with third parties, as further explained below in “Who do we share your personal data with?”

Users and Partners who provide documents or information to TERRA VISTA must guarantee their validity and reliability, in order to exempt TERRA VISTA from any responsibility



regarding the verification of data, and from any responsibility regarding failure of communication and/or delivery of incomplete or inaccurate services due to the submission of incomplete, inaccurate or false documents or information that have been submitted by Users or Partners.

### **How do we use your data?**

The purpose of the information and data collected by TERRA VISTA is the communication and development of the product(s) and/or service(s) requested, the management and improvement of internet pages and services provided by TERRA VISTA, adapting them to Users' preferences.

The data collected may also be used to respond to any interaction that Users and Partners may have with TERRA VISTA.

The information and data may also be used for TERRA VISTA's advertising purposes, for sending information to Users and Partners about the services developed and provided by TERRA VISTA, disseminating news about TERRA VISTA and its activities, as well as disseminating information, news and other content related to the carbon market

If the User no longer wishes to receive newsletters from TERRA VISTA, they can click on the link found under "unsubscribe" at the end of electronic communications sent by TERRA VISTA or communicate using the ["Questions about LGPD"](#) form.

### **Who do we share your personal data with?**

TERRA VISTA may share your personal data with:

- Companies from the same economic group, incorporated or operating in any country, which will use the information for the same purposes indicated in this Policy;
- To protect the interests of TERRA VISTA in any type of conflict, judicial or extrajudicial;
- How do we use your data? • If transactions or corporate changes occur involving TERRA VISTA, in which case the transfer of information will be necessary;
- Upon court order or request from administrative authorities that have legal competence for their request; It is
- With partner companies, related to TERRA VISTA's activities, such as companies providing operational or technological infrastructure necessary to carry out TERRA VISTA's activities and information storage service providers. If this occurs, such business partners will be required to keep your information confidential and adopt the same procedures and levels of protection adopted by TERRA VISTA.

### **How long do we use process data?**

TERRA VISTA will store the personal data of Users and Partners only for as long as necessary to achieve the purposes presented here.



The data may be kept as long as: (i) there is a relationship with the User or Partner, (ii) while the contracted product(s) and/or service(s) are under development, (iii) it is necessary to comply with a legal or regulatory obligation to which TERRA VISTA is subject and (iv) when it is necessary to protect TERRA VISTA's legal position, for example, in relation to litigation or investigations.

### **What are the applicable legal bases?**

As a legal basis for processing personal data, we use the consent of Users and Partners, the need for the data to execute a contract and the legitimate interest to, for example, execute services and/or carbon credit projects, personalize communications and services, conduct and manage TERRA VISTA activities and develop improvements to TERRA VISTA pages and services.

### **How do we use cookies?**

Cookies are used for various purposes, such as (i) allowing the User to browse and make use of the functionalities available on TERRA VISTA pages, (ii) enabling the analysis of user interaction with the pages, (iii) allowing us to provide a personalized experience for the User, (iv) evaluate the effectiveness of communication and advertising, in order to understand and analyze trends and behaviors, as well as present more targeted advertising.

When the User allows the use of cookies, TERRA VISTA will store them to remember this in the next session. The User may, at any time, revoke their consent to cookies, using their preferred browser settings.

If some cookies are not accepted by the User, it is possible that certain services may not function correctly.

### **How do we keep your data safe?**

TERRA VISTA will store the information and data collected on its pages on its own servers or servers contracted by it, in national or international territory. TERRA VISTA uses reasonable market means to preserve the privacy of the data collected and meets legally required security standards.

For example, TERRA VISTA uses encryption for data transfer, has protection against unauthorized access to its systems, only authorizes access to authorized people and establishes an obligation of confidentiality for anyone who has access to the data.

### **How are de User's rights?**

Users and Partners may, through the "[Questions about LGPD](#)" form, request the following actions, based on your rights:

- confirmation of the existence of treatment;
- access to data;
- correction of incomplete, inaccurate or outdated data;
- the anonymization, blocking or deletion of unnecessary, excessive or treated in non-compliance;



- the deletion of data processed with the User's consent;
- obtaining information about the public or private entities with which the TERRA VISTA shared its data ;
- information about the possibility of not providing your consent, as well as being informed about the consequences in case of refusal;
- revocation of consent.

After the request by the User or Partner, TERRA VISTA will send an electronic communication, continuing with the service

#### **Does TERRA VISTA carry out international data transfers?**

TERRA VISTA has companies in its economic group in countries other than Brazil. Therefore, TERRA VISTA may transfer the information collected to its headquarters or to third parties for analysis or storage of personal data, or for the purposes of achieving the purposes described in this Policy.

The transfer carried out is made with the guarantee of compliance with applicable standards, especially the LGPD, in order to preserve the personal data of Users and Partners.

#### **Changes to this Policy**

This Policy may be updated from time to time, and its latest version will always be shared on the TERRA VISTA website and will be automatically applied to Users and Partners from then on, without the need for communication.

#### **Constant us**

If the User has questions about this Policy, they can contact TERRA VISTA using the "[Questions about LGPD](#)" form. at the bottom of the page or through [juridico@terravista.eco.br](mailto:juridico@terravista.eco.br).

This policy was last revised on April 16, 2024.